



RULES OF HANUL PIRATILOR CAMPING VILLAGE

Dear guests, a set of Rules has been established for the comfort and safety of all guests and visitors of Hanul Piratilor Camping Village. We rely on your cooperation and understanding throughout the duration of your stay. We warmly welcome you and wish you a pleasant stay!

ACCESS

Check-in will take place from 16:00. Check-in for caravans is until 19:00 and can be extended until 21:00 with a prior announcement of 24 hours in advance. Guests arriving after 21:00, but no later than 22:00, will be able to stay overnight in the accommodation spaces available or in the parking lot with a parking fee (for caravans).

Caravans should enter and exit the Camping Village through Security Point n°1. It is allowed to camp only with the caravan or any approved camping vehicle.

Registration of all guests with identity documents (identity card / birth certificate / passport) presented at Reception is mandatory upon arrival, as well as license plate numbers of vehicles. Each guest is required to correctly fill in the registration papers with their personal data and to ensure that all members of the family / group are registered. Minors are accepted only if accompanied by parents / accompanying adults.

All who are registered will wear a bracelet showing that they are guests of Hanul Piratilor Camping Village. Bracelets are given out only by Reception and must be worn around the wrist throughout the duration of stay. Bracelets are not transferable and only those who wear them are considered guests of Hanul Piratilor Camping Village.

Check-out is until 12:00. Exceeding the check-out time (late check-out) is charged with 50% of the room price per night of the specific type of accommodation / camping. Any check-outs past 18:00 are considered as an additional night and charged accordingly. Both late check-outs and additional nights can be requested (subject to availability), by paying at the Reception.

Payment for the full booking is done in advance or at check-in. Reception will issue access cards that guests will use throughout their stay. It is compulsory for guests to have the access cards on them and show them (if requested) to the staff of Hanul Piratilor Camping Village.

Tickets with identification numbers will be issued for owners of caravans. These must be displayed in a visible place on the caravan.

For the good functioning of the campsite, for the safety of the guests as well as for aesthetic reasons, only the following are allowed on the camping area: caravan, gazebo/awning/caravan tent, one car (for towed caravan) and an large umbrella. The caravan/awning/tent is included in the camping rate if its size does not exceed the width of the caravan. Otherwise, an additional gazebo/awning will be charged.

Guests must have their access cards stamped by Reception at check-out and then must hand them in at the exit point of Hanul Piratilor Camping Village; identification cards with identification numbers (for caravans) must be returned to Reception. The Reception stamp on the access card means that all services and obligations have been paid for by the guest. Guests cannot check-out and leave the premises without the Reception stamp on their access cards.

Setting camp site will be made by staff of Hanul Piratilor Camping Village.

Guests who want to leave the caravan camped in the camping area until a future stay, have this option by paying the cost for the desired number of nights of "Vacancy Caravan".

In case the Caravan will be occupied by different persons from those who made the reservation by payment, the guests have the obligation to announce the name of the persons in their absence.

Visitors are welcome inside Hanul Piratilor Camping Village and must register at Reception upon arrival. All who are registered will wear a bracelet showing that they are visitors of Hanul Piratilor Camping Village. Bracelets are given out only by Reception and must be worn around the wrist throughout the duration of visit (duration of visit can only be until 22:00). Bracelets are not transferable and only those who wear them are considered visitors of Hanul Piratilor Camping Village (before 22:00). If the duration of visit exceeds the allowed time (22:00), visitors are required to pay a fee of 115 lei at Reception.

Check-in and check-out procedures can be done only between 8.00-22.00, when the reception of the Camping Village is open.

For emergency situations, outside this time interval, please contact phone n° (004).0751.115.531.

Guests are responsible for their behavior and any damage done to the property by them or their visitors/friends.



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SPORT ACTIVITIES will be carried out within sport grounds. It is not allowed to practice any sports in any other areas that do not have this destination.

PETS

Pets are allowed in Hanul Piratilor Camping Village only under the following conditions:

- Pets will only be accepted within the camping spaces for caravans; Pets are not allowed in any of the accommodation spaces
- Entry with pets must be announced at Reception and a fee must be paid
- Pets must have up-to-date health/id cards from a veterinarian
- Pets must be kept under control on a leash and muzzle; the owner is responsible for any incident / accident / damage caused by the pet and is obliged to bear the consequences
- Pets are not allowed in common areas such as: Restaurant, terrace, Reception, toilets, showers, playground for children, etc.

The only exception is a companion pet (dog) of a person with disabilities

- Pet owners must collect and dispose any dirt caused by the pet whenever necessary
- Pets have the right to stay only on the owner's campsite
- Barking dogs may disturb guests nearby. Pet owners will be forced to take necessary measures to remove these inconveniences if any complaints from other guests arise. If this is not done, pet owners will have to evacuate their pet from the location.

TRAFFIC OF MOTOR VEHICLES

There is paid-parking on site for all guests of Hanul Piratilor Camping Village.

Caravans will set camp in designated areas which will be determined by Reception at the time of check-in. Only one car is allowed per individual camping space.

The maximum speed limit allowed inside Hanul Piratilor Camping Village is maximum 5km / h. Drivers are obliged to follow all traffic signs and road markings.

Parking motor vehicles is permitted only in designated areas marked accordingly.

Visitors can park their vehicles in the designated parking lot for guests / visitors (subject to availability) and must pay a fee, valid until 22:00 the same day. Access inside Hanul Piratilor Camping Village is only pedestrian.

Visitors who exceed 22:00 must pay a fee of 115 Lei at Reception.

The following are not allowed:

- Motor vehicle traffic inside Hanul Piratilor Camping Village between the hours 22:00 and 07:00 (except for parking access)
- Engine starting of motor vehicles for different uses such as air conditioning, electrical appliances, etc as it may disturb other guests due to noise
- Repairing / washing motor vehicles or caravans inside Hanul Piratilor Camping Village

CONDUCT

In order for all guests to enjoy their stay at Hanul Piratilor Camping Village, we kindly ask you to show respect and consideration for others through clothing, language and civilized behavior.

- Please keep noise to a minimum between the hours of 22:00 and 08:00
- Gambling is prohibited
- Destruction of plants, flowers, trees is strictly forbidden
- Tree climbing is forbidden
- It is not allowed to use trees for hanging clothes or hammocks.
- It is forbidden to move / destroy / change the destination of any signs, barriers, markings, items of furniture, etc.
- It is forbidden to dig holes or trenches
- Moving any objects regardless of size or utility from inside of accommodation spaces to outside is forbidden
- It is strictly forbidden to post any signs / posters / ads / notes / inscriptions inside Hanul Piratilor Camping Village
- It is strictly forbidden to conduct any commercial activities (sale of items, services) inside Hanul Piratilor Camping Village
- Pedestrian or motor vehicle traffic must not be obstructed



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- Language, dress, behavior and any other event that may disturb, harass or harm other guests is prohibited
- It is not allowed to spill liquid of any kind in places other than those designated for that purpose
- Consuming alcoholic beverages is allowed only in your area of accommodation / camp site or in places for this purpose, namely the restaurant terrace.

CONNECTING TO FACILITIES

ELECTRICAL

Connecting to power supply panels (220V) will be made only by Hanul Piratilor Camping Village staff after guests show proof of payment for the service.

Branching devices (extension cables) are the responsibility of the guests. We reserve the right to refuse connection of compliant devices (improvised splicing, etc) to our electric panels.

The campsite's electrical network does not support the charging of electric cars. Electric cars can be charged, for a fee, at the charging station located within Marina Regia Residence.

Caravans must be disconnected from power source before moving them.

Guests may not use generators for electricity.

WATER SUPPLY

Supplying caravans with water can be done only from the indicated areas.

After supplying the caravan with water, please disconnect so other guests can use the water supply.

Water may only be used for filling the water tanks of the caravans. Connecting to any faucets on site is prohibited.

CHILDREN

Children must not be left unattended. Parents / accompanying adults are directly responsible for the safety and behavior of children and for any damage or accidents caused by children. Access to the playgrounds for children will be made only in the presence and under the supervision of parents / accompanying adults.

OPEN FIRE / BARBECUES

Barbecues can be set up only on individual camping sites (for guests with caravans) and on specially designated areas for accommodated guests. Please take the following in consideration:

- Guests must inform their neighbours of their intention to set up a barbecue;
- Barbecue must not disturb anyone around (smoke);
- Barbecues must be put on legs so that the grass is not affected;
- Waste material from barbecues (coal, ash, etc) must not be left on the ground or thrown away in bins. Waste material must be disposed only in designated containers marked accordingly
- Leaving fire unattended is strictly forbidden.

No campfires are allowed.

SMOKING

Smoking is not allowed inside accommodation spaces or common interior areas.

BATHROOMS, TOILETS AND SHOWERS

For comfort and hygiene guests are asked to keep toilets and showers clean and to let members of staff know of any discomfort. Please do not throw objects in the toilets that could lead to blockage of sewer pipes.

The showers are only for guests and visitors of Hanul Piratilor Camping Village. Children will be accompanied / supervised by parents / accompanying adults.



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HOUSEHOLD WASTE

Please do not leave trash on camping areas or walkways. It is mandatory for garbage to be collected in plastic bags (which can be purchased at Reception) and selectively disposed in bins located in designated places.

Please leave the camping space in the same condition as received. Any deviation from this rule entails a fee of 100 Lei representing the value of cleaning up the camping space.

IMPORTANT

Any reservation and payment for services by guests represents an understanding and agreement with the Rules. Guests which violate any of these rules have to unconditionally evacuate the accommodation space or camp site and pay for all damages without any reimbursement of any amount.

PERSONAL ITEMS

It is the responsibility of guests / visitors to keep their personal belongings safe. Hanul Piratilor Camping Village Management does not assume responsibility for the security of any personal property of guests / visitors.

Guests who wish to leave their caravan camped and vacant must ensure the safety of the caravan, the camping space and also the vehicle before leaving.

SAFETY

Please follow all fire prevention measures. Fire safety panels, fire extinguishers and fire hydrants are located inside Hanul Piratilor Camping Village in places marked accordingly.

We kindly ask guests to identify the nearest fire safety panel when entering their accommodation space or camp site.

In the unlikely event of an evacuation please follow instructions given by staff of Hanul Piratilor Camping Village.

WASHING

Hanul Piratilor Camping Village offers laundry service for an extra charge.

Washing clothes and dishes can be done only in special designated places marked accordingly.

Laundry can be dried only in individual campsites (for caravans) and in designated areas for accommodated guests.

NOISE

Hanul Piratilor Camping Village is a place for resting and relaxation therefore guests are kindly asked to restrain from noisy manifestations of any kind, especially during the hours of rest (22:00 to 08:00). Any music devices such as radio, television, musical instruments, etc must be kept to a minimum so that other guests are not disturbed by the noise caused. Noisy events that may disturb other guests or create discomfort are prohibited.

The use of generators is forbidden.

Hanul Piratilor Camping Village Management reserves the right to include any rules at any time in order achieve its purpose, namely to ensure top quality services to all guests of Hanul Piratilor Camping Village.

Hanul Piratilor Camping Village Management reserves the right to select its guests.

We do respect your confidentiality. For more information on how Tracon Ltd protects your private data, please consult the Private Policy presented on the website www.hanulpiratilor.com.